

SUPPLEMENTAL CONTENT

The NEW Public Sector PMO

Strategic Positioning
For Real Results



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presents



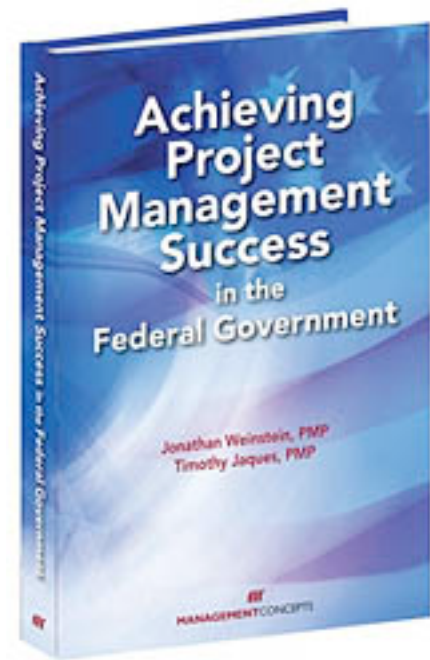
Virtual Project Management Conference

Presenters

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Jonathan Weinstein, PMP

- Partners, Line of Sight, LLC
- Authors, Speakers
- Project Management and Organizational Change Practitioners

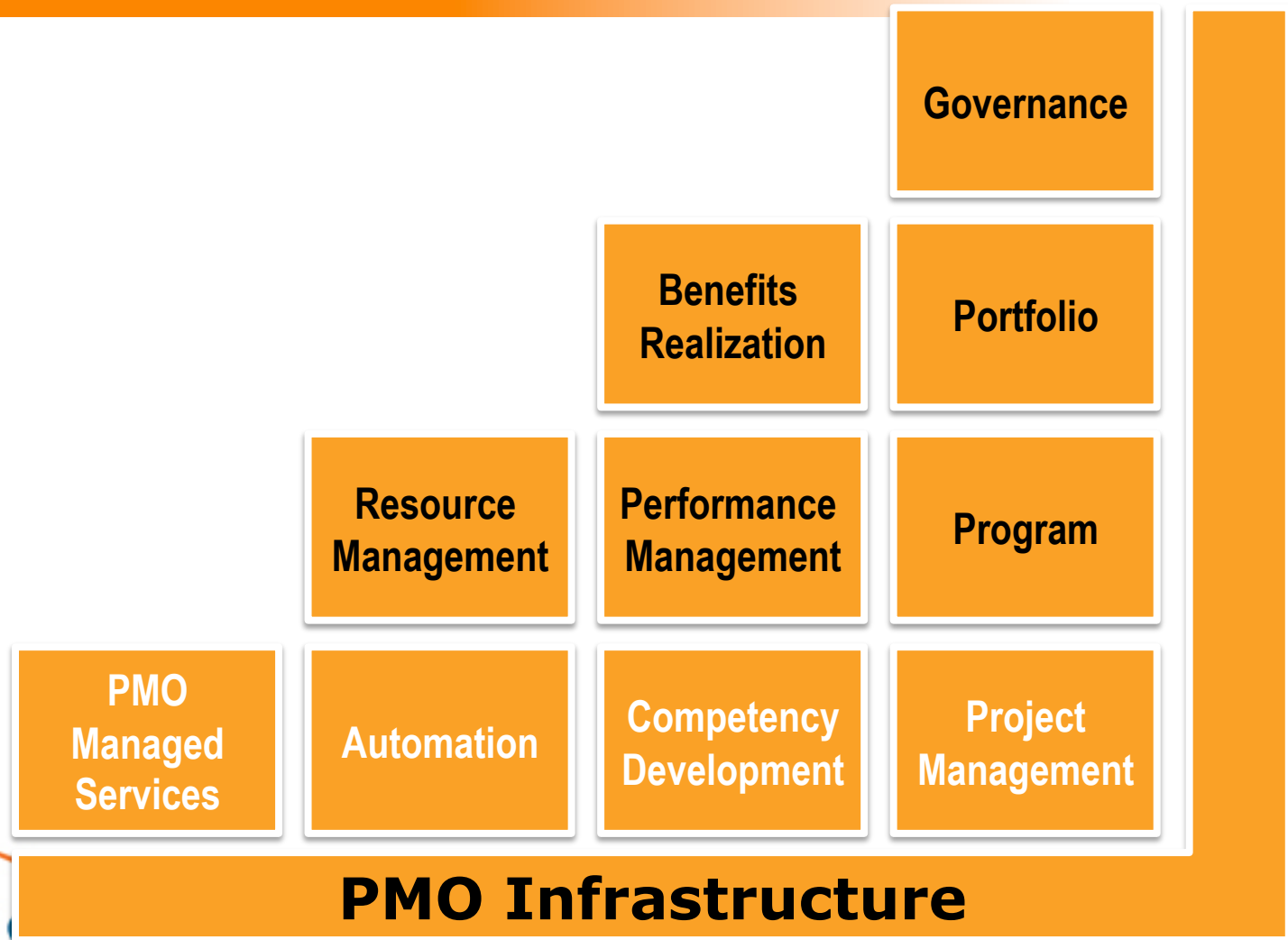


What's In and What's Out

- This presentation contains copyrighted material.
- Feel free to make use of this information in your own environment.
- Please understand that behind this approach is a detailed roadmap and years of experience with prioritizing, planning and deploying these functions into organizations.

Good Luck and Thank You!

Understanding PMO Functions



Scoping the Level of Ownership

Determine level of ownership of individual functions

Managing

- PM/PgM Role on Project/Program
- Enforces Use of Methodologies and Tools
- Owns Results

Directing

- Formal, Non-PM Role on Projects
- Selective Mandatory Use of Methodologies and Tools
- Contributes to Results

Facilitating

- Advisory Role on Projects
- Encourages Use of Methodologies and Tools
- Not Responsible for Project Results

Mapping Functions Over Time



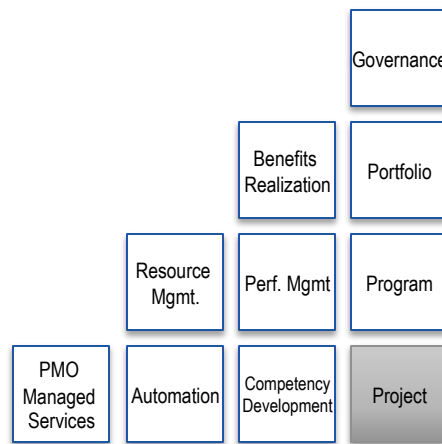
Facilitating



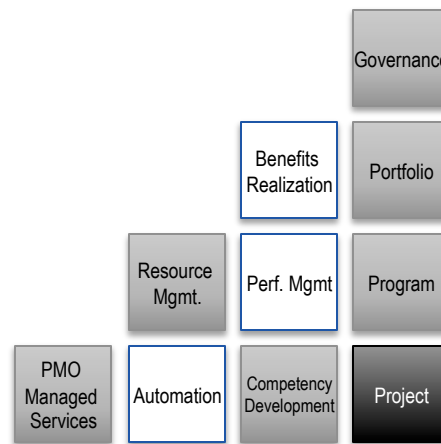
Directing



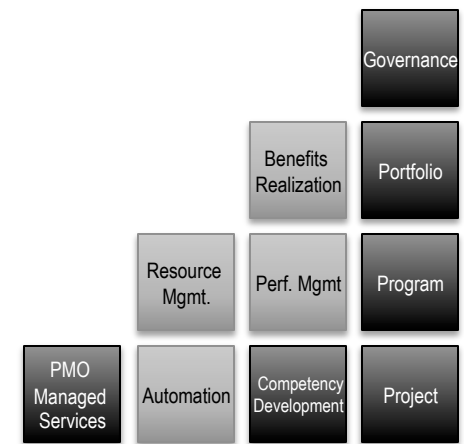
Managing



Initial Installation



Go-live + 180

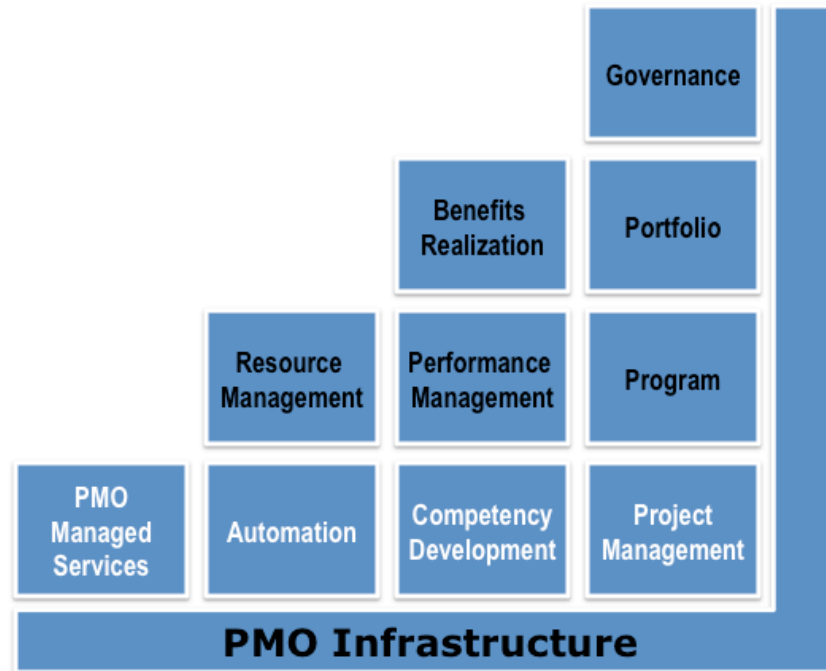


Go-live + 360



Functions Defined

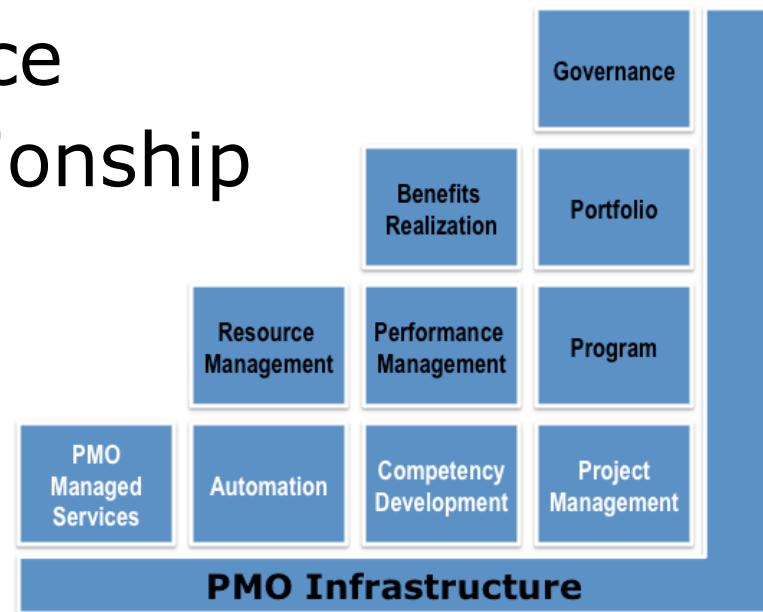
- The following slides contain more detail about each of the functions.
- These definitions can vary based upon organizational requirements and dynamics.



PMO Managed Services

Services

- Business analytics
- Newsletters, Wikis, Blogs, and more
- Community of Practice
- PMO Customer Relationship Management



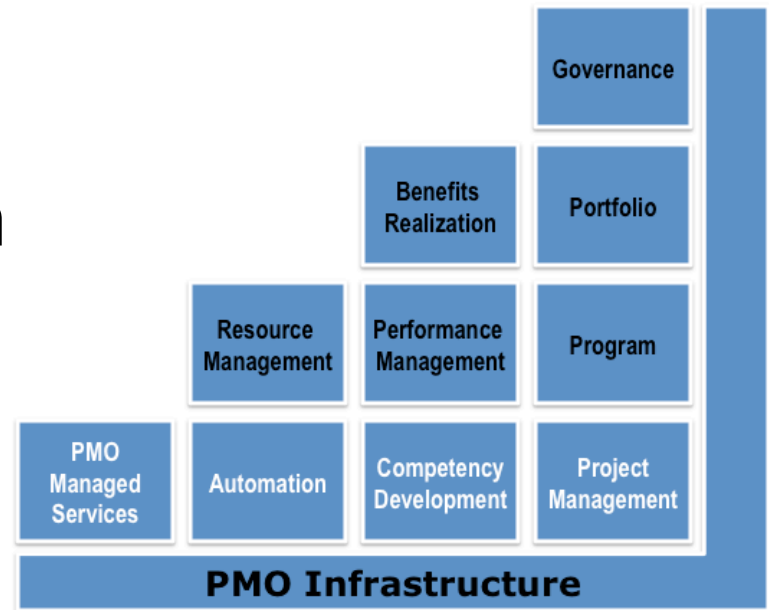
Project Management Services

Project Management

- Core methodology
- Templates
- Quality Assurance

Program Management

- Core methodology
- Templates
- Quality Assurance
- Emphasis on resource management and coordination



Project Management

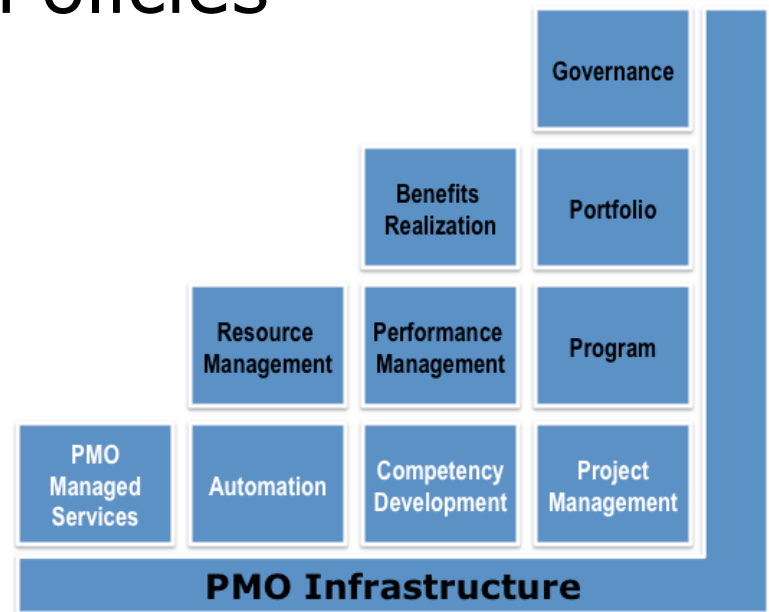
Services

Portfolio Management

- Portfolio Management Procedures
- Portfolio Management Policies

Governance

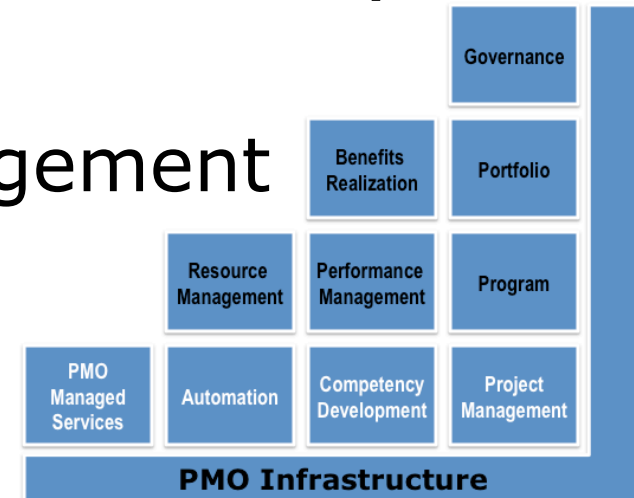
- Executive Governance Handbook



Automated Services

Services

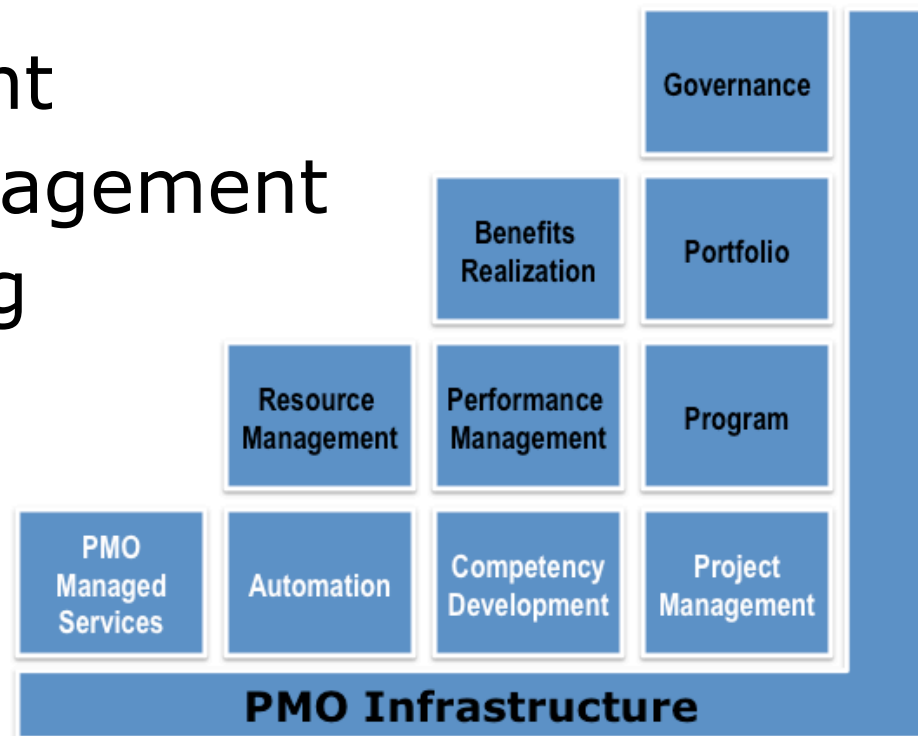
- Tool selection
- Tool management
- Project data management (schedules, risk logs, portfolio inventory data, etc.)
- Mentoring
- Project repository management



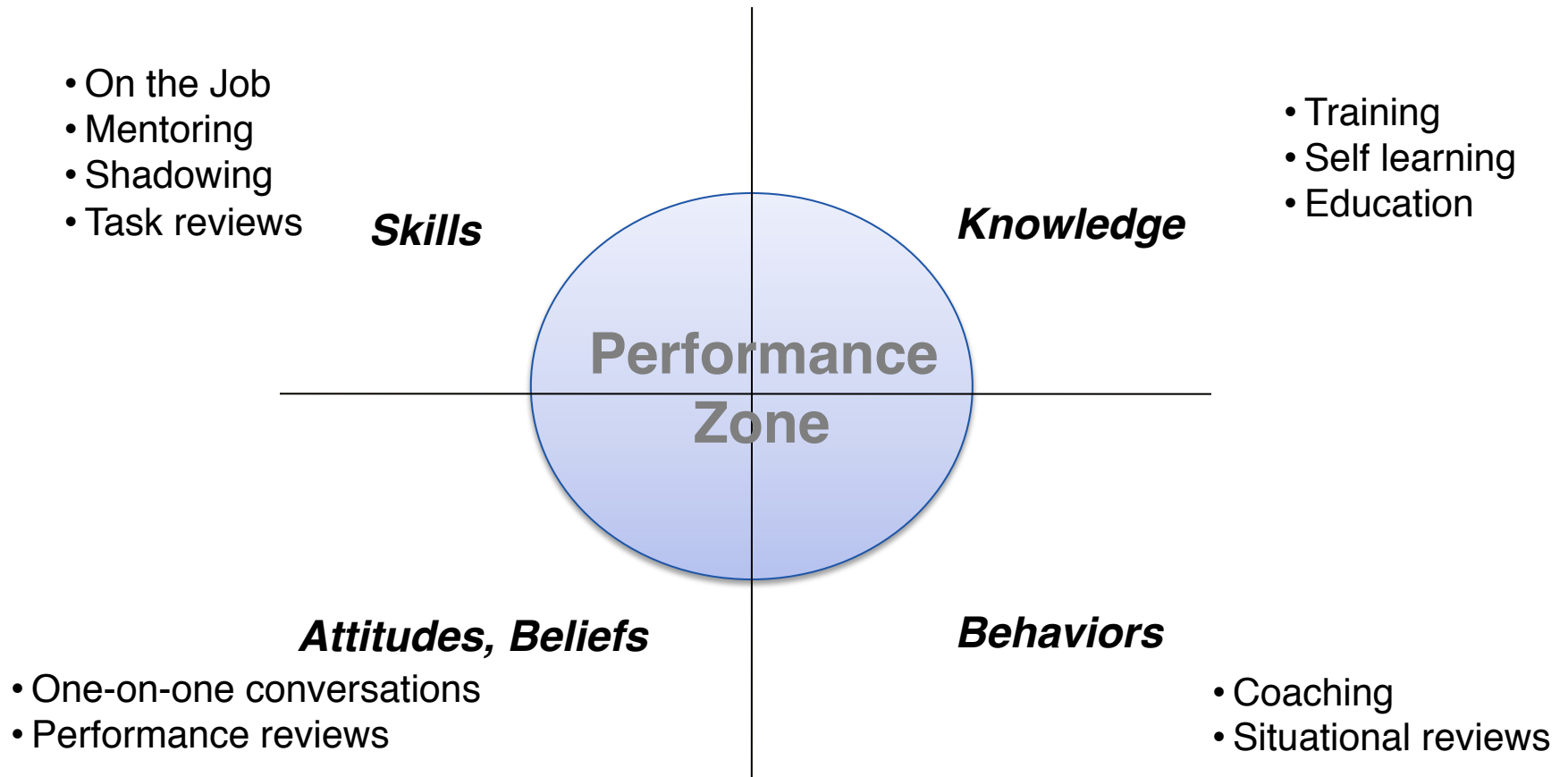
Resource Management

Services

- Skills, knowledge, and experience database
- Role management
- Assignment management
- Resource leveling

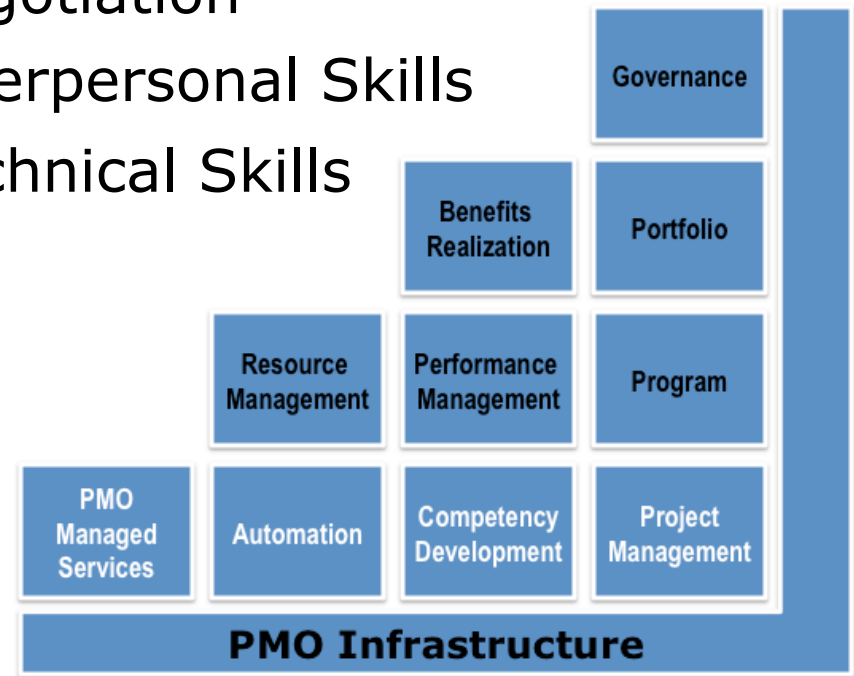


Competency Development



Classic PM Skills

- Scheduling
- Budgeting
- Quality Management
- Risk Management
- Facilitation
- Communication
- Leadership
- Business Writing
- Management
- Negotiation
- Interpersonal Skills
- Technical Skills



Future PM Skills

Framing

The ability to define the boundaries of a problem or opportunity and derive its core is the central component of this skill.

Facilitation

More than managing effective meetings, project managers must have the ability to lead groups of people (teams, stakeholders, the public, etc...) through the process of achieving specific results.

Messaging & Context

The ability to distill, organize, deliver and receive information. Effective messaging and context require translating concepts and jargon across the multi-disciplinary personnel that comprise project teams today.

Workflow

The ability to control information inputs and subsequently direct, defer, disseminate and delegate. Workflow control enables project managers to focus on the critical elements of a project when attention is required and to empower members of the project team to own their respective project tasks.

Integration

The ability to integrate unconnected systems of people, process, resources, information, and technology.

Performance Management

Services

Individual

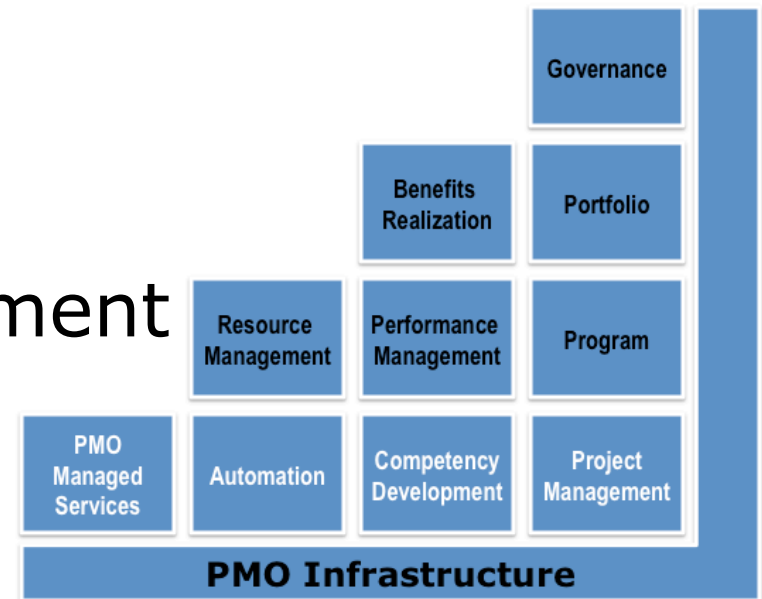
- Performance appraisals

Project

- EVMS
- ROI, IRR, NPV, etc.

Organizational

- Performance measurement systems



Possible PMO KPIs (Pick 5)

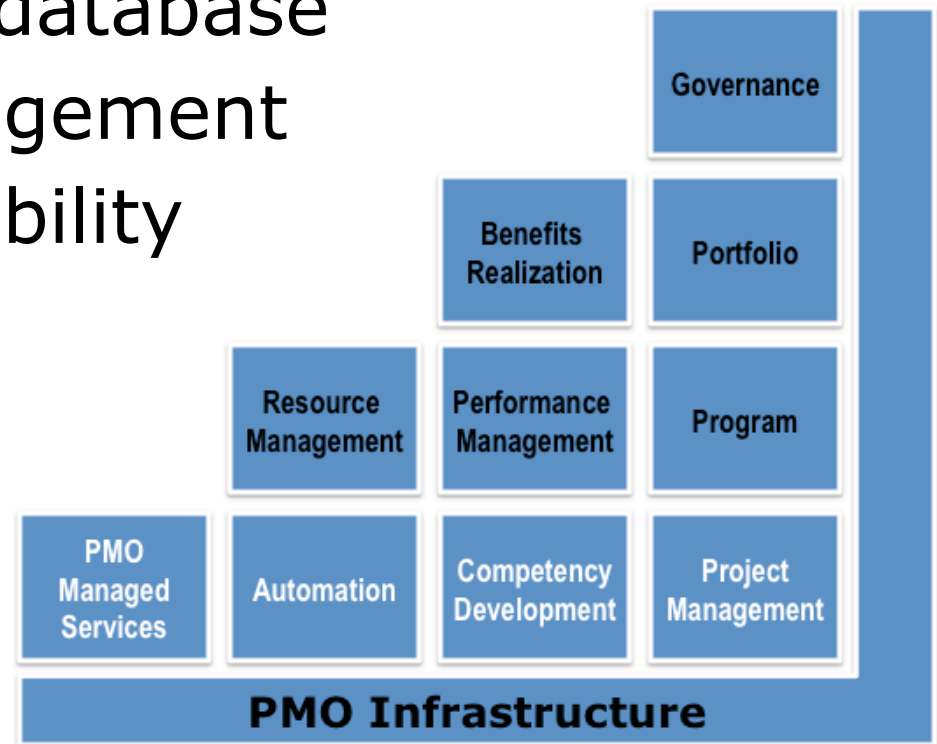
1. Average project duration
2. % of projects on time
3. % of projects on budget
4. % of projects on time and on budget
5. Average amount of overspending on project budget
6. Average amount of overspending on project time
7. Average delay in production of progress reports
8. Average number of alterations made to project definitions
9. Deviation of planned time schedule for project/program
10. Deviation of planned budget
11. Deviation of planned ROI
12. Deviation of planned break-even time
13. Deviation of net present value (NPV)
14. Deviation of planned hours of work
15. Return on Investment (ROI)
16. % of projects following standards
17. % of projects with non-positive ROI Average break-even time of projects
18. Average net present value (NPV) of projects
19. Average project/program ROI
20. Average risk profile for projects/programs
21. % of projects without deviation of planned time schedule
22. % of projects without deviation of planned budget
23. % of projects without deviation of planned ROI
24. % of projects without deviation of planned break-even time
25. % of projects without deviation of planned net present value (NPV)
26. % of projects without deviation of planned hours of work
27. % of projects with post-project review
28. % of projects with pre-defined ROI
29. Average deviation of planned duration of projects

Source: <http://benchmark.kpilibrary.com/popularity/process?category=ppm>

Benefits Realization

Services

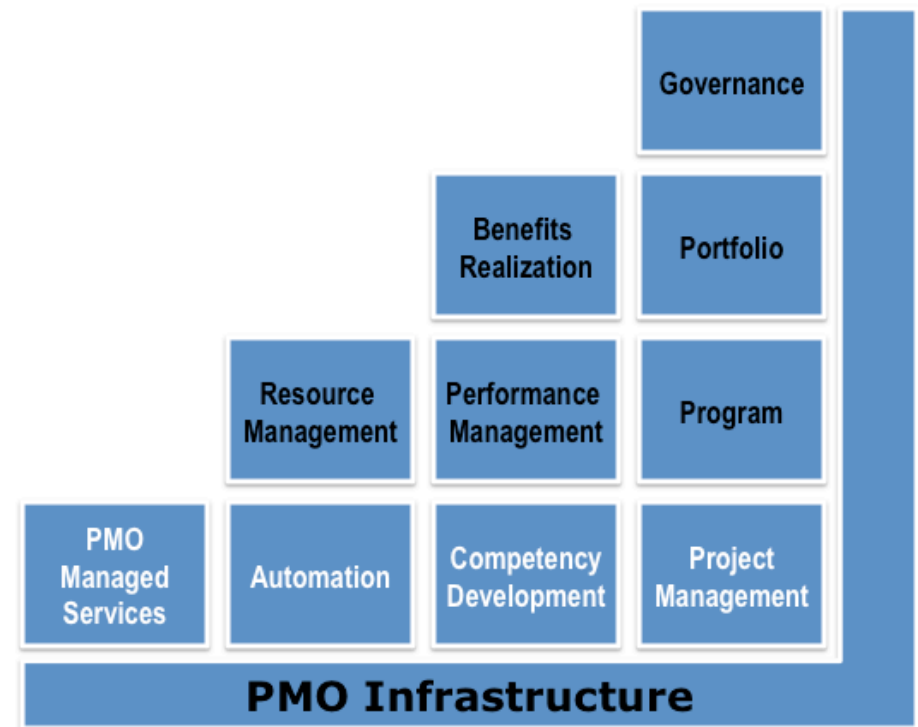
- Lifecycle costing
- Benefits tracking database
- Value Chain Management
- Benefits Accountability



Project Management

Services

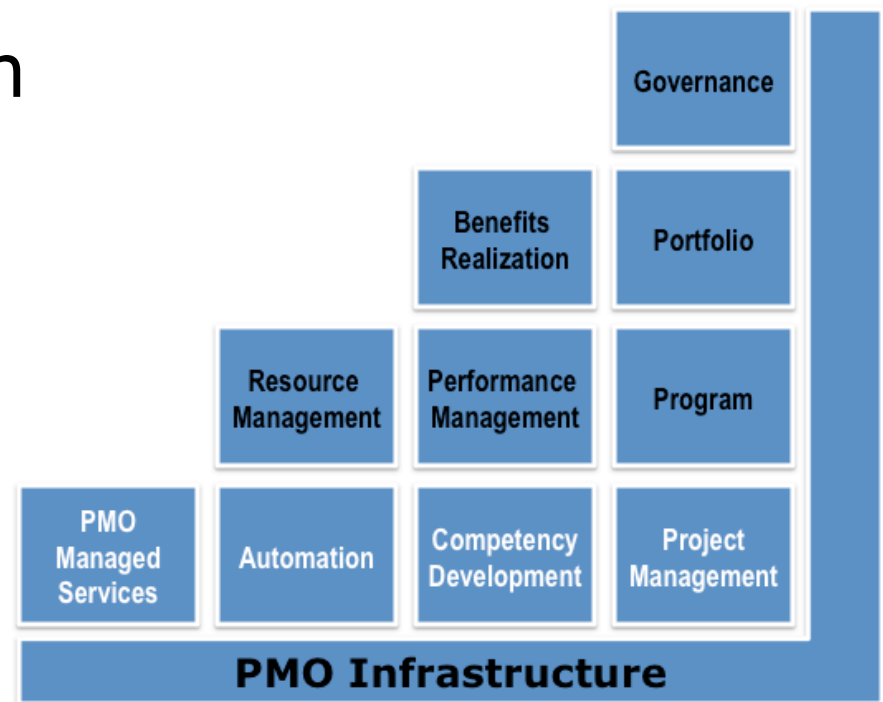
- On site project management
- Project Fast Start
- Triage and Rescue
- Audit/Review
- Consultation



Program Management

Services

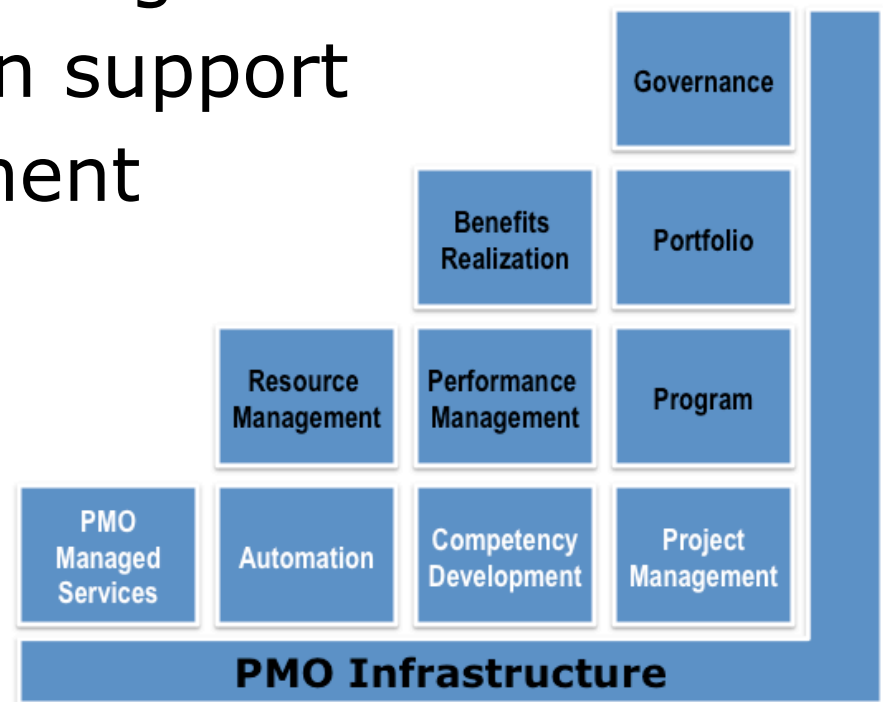
- On site program management
- Program evaluation
- Project coordination



Portfolio Management

Services

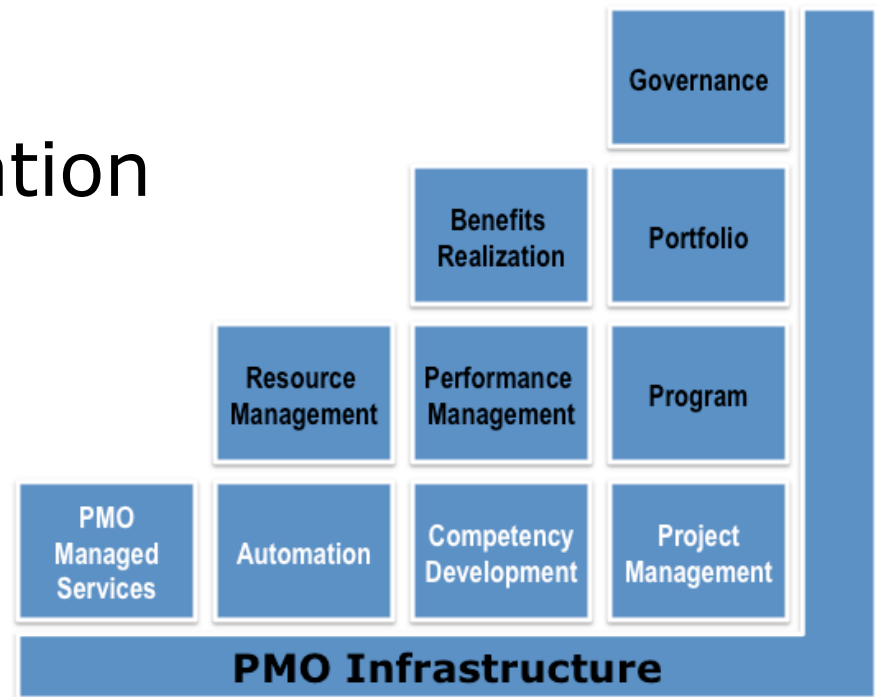
- Demand management
- Project selection management
- Project prioritization support
- Resource management
- Risk management



Governance

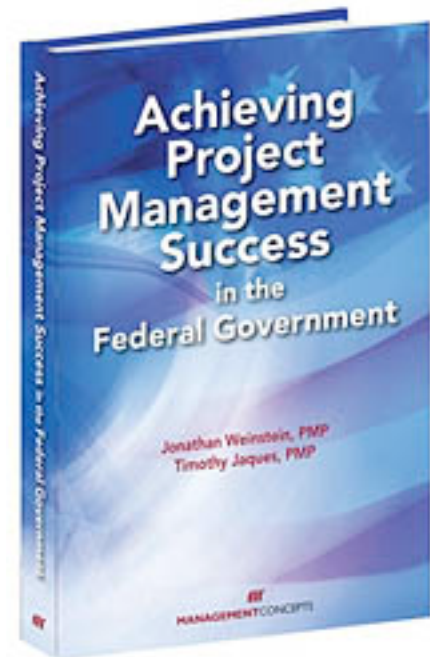
Services

- Opportunity assessment
- Governance administration
- Meeting facilitation
- Meeting documentation



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Questions?



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